



Learning Programme 3			Reading texts that pupils will study during the learning programme
Loric for LP3 is Resilience The values we are learning about are	e respect and justice		bbc bitesize - the Hospitality & catering sectors
Respect - a feeling of deep admiration for someone or something elicited by their abilities, qualities or achievements Justice - fair behaviour or treatment			
What will I be learning about in this Lea Customer Requirements & Working to a b	ming Programme? rief' recap and recall previous knowledge.		
Where have I seen this leaming before? The hospitatlity Industry			
What could I use it for? Dietary needs			
n LP3.1, I will know :	06/01/2025 - (WK 2)	Behaviour to support the values: STEPS/SLANT	Homework
how to identify a customers needs; how customer needs to meet inclusion.		I will show respect by actively listening to others	Homework tasks are located in the Knowledge Organisers
In LP3.2, I will know :	13/01/2025 - (WK 1)	Behaviour to support the values: STEPS/SLANT	Homework
how legalities affect the hospitality Indus	itry.	I will show justice by speaking up when something is not right	Homework tasks are located in the Knowledge Organisers
In LP3.3, I will know :	20/01/2025 - (WK 2)	Behaviour to support the values: STEPS/SLANT	Homework
how different establishments cater for di how customers needs differ. Extended Task	fferent customers;	I will show respect by being punctual and not wasting the time of others	Homework tasks are located in the Knowledge Organisers
n LP3.4, I will know :	27/01/2025 - (WK 1)	Behaviour to support the values: STEPS/SLANT	Homework
what type of customers are present in the how customer rights affect the establism		I will show justice by being inclusive and accepting everyone regardless of our differences	Homework tasks are located in the Knowledge Organisers
In LP3.5, I will know :	03/02/2025 - (WK 2)	Behaviour to support the values: STEPS/SLANT	Homework
how customers are influenced; how surroudings can alter an experience.		I will show respect by taking care of the school property	Homework tasks are located in the Knowledge Organisers
In LP3.6, I will know :	10/02/2025 - (WK 1)	Behaviour to support the values: STEPS/SLANT	Homework
how to present according to the customo how customer requirements affects your Extended Task		I will show justice by supporting others of seeking help when required	Homework tasks are located in the Knowledge Organisers
LP3 RLW, I will: 24/0	2/2025 - (WK 2)	Behaviour to support the values: STEPS/SLANT	Homework
review my leaming, recalling and applying knowledge and prepare effectively for the	key knowledge, focus on closing any gaps in my upcoming assessments.	I will show respect by actively listening to others	Homework tasks are located in the Knowledge Organisers
n LP3.7, I will know :	03/03/2025 - (WK 1)	Behaviour to support the values: STEPS/SLANT	Homework
how to assess your own progress; how to categegorsie establishments based on requirements		I will show respect by recognising and celebrating the achievements of myself and others	Homework tasks are located in the Knowledge Organisers
Resources to support learning:			
45 Types of Hospitality Industry - Simplic			

